



# Eligibility Workflow

## All-payer eligibility verification and customizable dashboard

With Eligibility Workflow, your admissions process gets remarkably smoother. Fast-track all-payer eligibility checks and maximize staff efficiency with a front-end workflow that standardizes and automates the eligibility process for your team.

Ensure accounts receive proper follow-up and resolution, and even receive alerts if another insurance plan is detected.

## Advantages for your organization

1



### Comprehensive eligibility information

Make eligibility requests to Medicare, Medicaid and commercial payers.

2



### Batch eligibility checks

Batch features allow you to enter multiple patients and check multiple payers – all in one quick step.

3



### Enhanced record keeping

Enhance record keeping with access to all eligibility transaction histories.

4



### Advanced integration

Gain efficiencies using the claims integration with our Claims Management application.

5



### Better workflow management

Set up reminders and notes to staff at multiple locations, as well as assign and prioritize patients, payers, and daily tasks lists with a customizable dashboard.

## Who benefits



Physician practices



Health systems



Skilled nursing facilities



Hospitals



Home health organizations



Rural health clinics



Billing companies

## Solution features



### Simple user-friendly interface

Verify eligibility details, including co-pays, termination dates, deductibles, and coinsurance with a single sign-on and credentials.



### Quick batch entry

Check eligibility status for multiple patients with a single payer.



### Multiple payer eligibility verification

Check a patient's eligibility status with multiple insurance plans simultaneously.



### Additional coverage alerts for Medicare

Designated personnel receive alerts for instances of HMO enrollment, dual eligibility, Medicare as a secondary payer, and many more admissions scenarios.



### Filtering capabilities

Filter Service Type Code (STC) queries and responses and save your favorites, organized by payer.



### Storage of all validation transactions

Easily access historical proof of eligibility status when it is challenged retroactively.



### Option to run recurring batches

Regularly monitor insurance coverage for your patient census.